



**Blue  
River  
Services, Inc.**



# 2020

**ANNUAL REPORT**

## Satisfaction Survey Summary

Surveys distributed by Program:

Children's Services	444
Community Resources	174
Employment Services	105
Family Services	3,666
Industries/Janitorial	166
Supervised Group Living	86
Transportation	682
Youth Services	63
Total Distributed	5,386

# 2020 HIGHLIGHTS

### Overall Agency Satisfaction

Never/Unsatisfied	1%
Satisfied Some of the Time:	2%
Neutral/Satisfactory:	6%
Most of the Time/Good:	21%
Always/Very Good:	68%
Most of the Time/Good & Always/Very Good:	89%
No Response	2%

## In Memoriam

Judy Ackerman was a long-time Blue River supporter since 1987 when her son first began receiving services. Judy brought a unique perspective and advocacy to the Board of Directors as a parent of an individual with an intellectual disability. Judy could always be counted on to attend agency-sponsored events, generously donating her time and resources whenever possible. Blue River was lucky to have her as a member of its Board of Directors.

OPEN



Judy Ackerman

### READ MORE

For more information about Blue River Services, please visit

[www.brsinc.org](http://www.brsinc.org)

## Program Evaluation

Blue River Services Inc. has an established a program evaluation system to measure the outcomes of service delivery. The evaluation system identifies the goals of the program and assesses the program's effectiveness and efficiency in meeting those goals for persons served. Evaluation is completed semi-annually in January and July. A program evaluation management report summarizes information on effectiveness, provides an interpretation of the results and suggestions for improvement. The following departments and services participate in program evaluation: Sheltered employment, janitorial services, habilitation, supervised family caregiving, in-home services, wellness coordination, structured group living, vocational assessment and discovery, employment placement and supported employment and affordable housing for families and seniors, accessible housing for persons with disabilities, transitional youth services, permanent victims, First Steps, Healthy Families, residential care, extended day learning/after school programs, preschool, residential care, extended day learning/supportive housing for homeless young adults with disabilities, Safe Place, day services, public and children's transportation, and Women & Children. Program Evaluation reports are posted on the BR website, [www.brsinc.org](http://www.brsinc.org), under the "Resources" tab.



# Dear Friends of BRS,

What would a message from the President and the CEO in the FY 2020 Annual Report be without reference to the "crisis"? As of June 30, 2020, we (the whole world), are about six months into this incredible event. We have already been in various forms of shutdown, lockdown, social distancing, mask wearing, PPE, and on and on. Concepts and vocabulary that did not exist before are part of everyday conversation. The lead story on almost all newscasts is the pandemic. The list of infected people and sadly, deaths, has continued to grow, and despite the drastic measures taken, the rates have actually increased.

Why is this part of the Blue River Services Annual Report? It is because, as we ponder the list of occupations and professions that are "essential," the "People Serving People" at Blue River Services should be at the top of the list. Under ideal circumstances, people providing direct services are helping to improve and enhance the quality of life for the people we serve. While still pursuing that mission, the people serving people also are focused on keeping those we serve healthy and safe. Now at BRS do not have the opportunity to work from home. Services continue in 24-hour residential settings and other locations that may not be 24-hour, but rely on staff assistance for basic survival. Other services provide basic essentials, including transportation, affordable housing and nutrition.

This is a thank you to the many BRS personnel working long hours under difficult circumstances and literally saving lives. Thank you for what you have done, what you are doing, and what you will continue to do until this "crisis" comes to an end. Then, though our sense of health and well-being will always be heightened, we can get back to improving and enhancing the quality of life for the people we serve as our primary function.

Thank you for your continued support of Blue River Services!

With gratitude,

Dan Lowe, CEO



David Seacat, Board President




**Dan Lowe**  
CEO



**David Seacat**  
Board President

## ECONOMIC IMPACT

COUNTY	NUMBER OF EMPLOYEES	\$ PAYROLL	\$ SPENT LOCALLY
HARRISON	345	\$3,170,310	\$312,050
WASHINGTON	139	\$1,479,604	\$97,478
CRAWFORD	56	\$420,623	\$33,810

**Board of Directors FY20**  
**David Seacat**  
**President**  
**Vice President**  
**Bill Harrod**  
**Secretary/Treasurer**  
**Jeanne Combs**  
**Directors**  
**Claude Combs**  
**Kevin Stival**  
**\*Judy Ackerman**  
*In Memoriam*

**Community Resources**  
 In-Home Services  
 Habilitation  
 Structured Family Caregiving  
 Wellness Coordination  
**Employment Services**  
 Resume Services  
 Discovery and Placement Services  
 Supported Employment  
**Driver's Training**  
**Family Services**  
 First Steps  
**Healthy Families**  
 Summit View  
 Klemmer Lane  
 Many Lane  
 Milltown  
 McGrain Street  
 Nichols Avenue  
 Oak Drive  
**Public Transportation**  
**BR Graby** Screenprint

**Programs & Services**  
**Blue River Industries**  
 Corydon Blue River Industries  
 Salem Blue River Industries  
 State Use Contracts  
 Janitorial and Lavin Care Services

**Blue River Housing**  
**Affordable Multi-Family Housing**  
 Autumn Ridge  
 Autumn Ridge II  
 Oakview  
 Country Trace  
 Country Trace II  
 Country Trace III  
 Grandview Manor South  
 Jackson Court  
**Transitional Housing for Domestic Violence Victims**  
 Jill's Hope Harrison County  
**Permanent Supportive Housing for Homeless Young Adults with Disabilities**  
 Stepping Stone

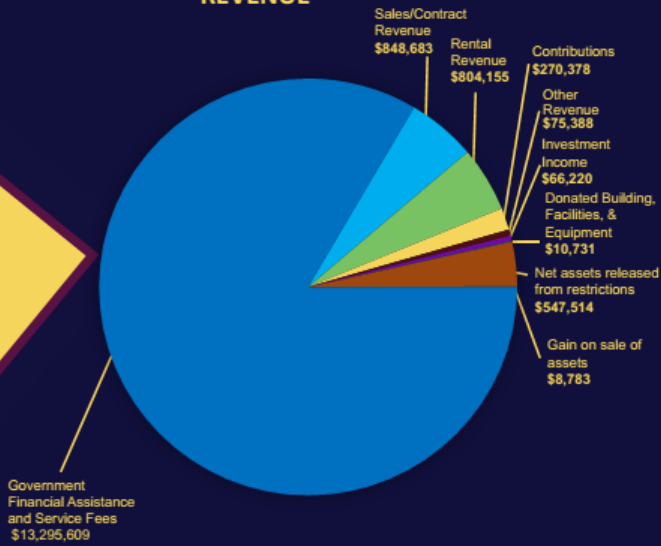
**Children's Services**  
 Rainbow's End Child Care  
 After-School Programs  
 Jumpstart Preschool  
 Prevent Child Abuse Harrison County

**Women, Infants and Children (WIC)**  
 Harrison, Washington, Orange & Washington Counties  
**Youth Services**  
 Youth Shelters  
 Safe Place

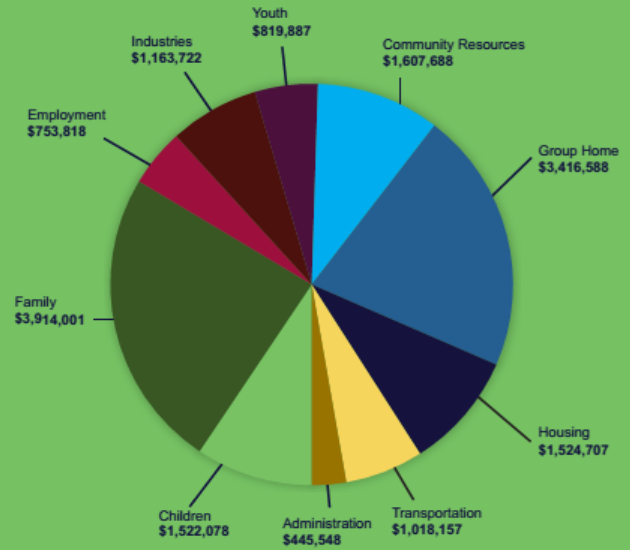
**Together We Are Better**  
 With our FY20 annual report BRS made its commitment to its clients and employees. Forging new ways to do where all services are delivered in a safe and secure environment and are committed to the well-being of our employees and the value of being themselves.

## FINANCIAL DATA

### REVENUE



### EXPENSES



## FINANCIAL SUMMARY

TOTAL REVENUE  
**\$15,927,461**

TOTAL EXPENSES  
**\$16,186,194**