2021 Annual Report





Surveys distributed by Program

94
143
93
4,823
103
91
500
14
5,861

2021 HIGHLIGHTS

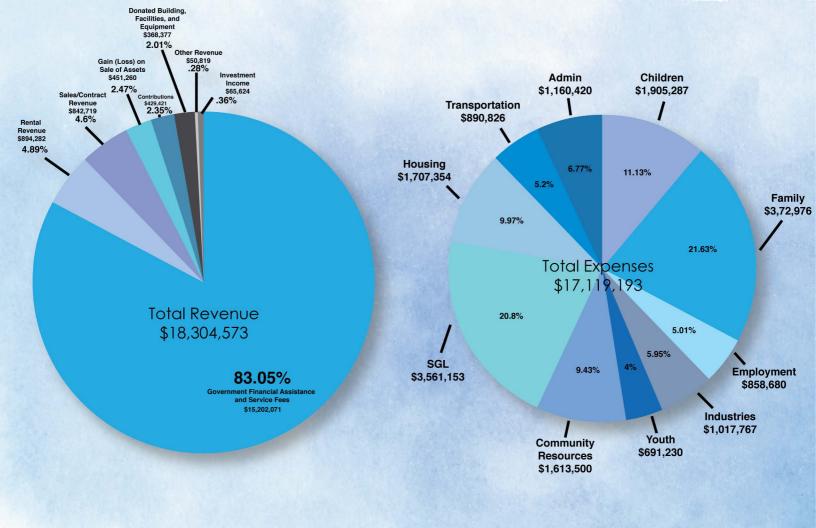
Overall Agency Satisfaction

Never/Unsatisfied	1%
Satisfied Some of the Time	1%
Neutral/Satisfactory	4%
Most of the Time/Good	8%
Always/Very Good	82%
Most of the Time/Good	1
& Always/Very Good	90%
No Response	4%

Program Evaluation

Blue River Services Inc. has established a program evaluation system to measure the outcomes of service delivery. The evaluation system identifies the goals of the program and assesses the program's effectiveness and efficiency in meeting those goals for persons served. Evaluation is completed semi-annually in January and July. A program evaluation management report summarizes information on effectiveness, provides an interpretation of the results and suggestions for improvement. The following departments and services participate in program evaluation: Blue River Industries, janitorial services, habitation, structured family care giving, in-home services, wellness coordination, supervised group living, vocational assessment and discovery, employment placement and supported employment, affordable housing for families and seniors, accessible housing for persons with disabilities, transitional housing for domestic violence victims, First Steps, Healthy Families, child care, extended day learning/after school programs, preschool, residential youth services, Safe Place, public transportation, and Women, Infants & Children. Program Evaluation reports are posted on the BRS website, www.brsinc.org, under the "About" tab. "Performance Measures."







Yes, this is a sign and a concept that has been expressed often and in many different settings and occupations over the past year and a half. Though we would never question the "heroism" of any segment of our society in battling this pandemic, it would be hard to find any group of people who have been stronger in facing personal risk and hardship to serve others, and keep others safe, than the people of Blue River Services. From day one of this national nightmare, the people of Blue River have been on the job. 24 hours a day and 365 days per year. To keep people safe in an environment of staff shortages and risk, many extra shifts have been filled by ultra-dedicated staff, keeping people safe and continuing the life-enriching services that reflect the mission.

It is important to note that the number one concern is, of course, the safety of the people we serve and the people providing those services. It is also important that the valuable services provided by Blue River since 1959 have continued. Where possible, creative methods have been used to continue quality but improve safety (remote, etc.). Where not possible, services have been provided with the use of PPE and all guidelines established by the CDC, the State Department of Health, and local Health Departments.

We can only hope and pray that by the time of next year's annual report this all-consuming crisis is history. Until that time, Blue River will continue its work to keep people safe and carry out the array of services that are so important and critical to so many people's lives.

Daniel Lowe, CEO

And Seach David Seacat. Board President



Board of Directors FY21 President

David Seacat

Vice President Bill Harrod

Secretary/Treasurer

Jeanne Combs

Directors

Claude Combs Jim Johnson









Programs & Services

Affordable Multi-Family Housing

Autumn Ridge Harrison Center Oakview

Stepping Stone

Affordable Senior Housing

Country Trace Grandview Manor South Grandview Manor North **Jackson Court**

Transitional Housing for Domestic Violence Victims

Jill's Hope Harrison County Jill's Hope Washington County

Residential Supervised Group Livina

Summit View Group Home Klerner Lane Group Home Marvy Lane Group Home Milltown Group Home McGrain Street Group Home Nichols Avenue Group Home Oak Drive Group Home

Blue River Industries

Corydon Blue River Industries Salem Blue River Industries State Use Contracts Janitorial and Lawn Care

BR Grafix

Commercial screen print shop and training venue for adults with disabilities

Community Resources In-Home Services

Habilitation Structured Family Caregiving

Wellness Coordination **Employment Services**

Vocational Assessment Discovery and Placement Supported Employment Resume Services **Driver's Education**

Transportation

Public

Children's Services Day Services

Children's Services

Rainbow's End Child Care Center After-School Programs Jumpstart Preschool Prevent Child Abuse Harrison Co.

Family Services

First Steps **Healthy Families**

Women, Infants and Children (WIC)

Nutrition, education, health screening and breastfeeding support program in Crawford, Harrison, Orange and **Washington Counties**

Youth Services

Wyandotte House Corydon Ramsey Home for children with disabilities Safe Place Indiana Trafficking Victims Assistance Program Partner







Economic Impact \$ Spent Locally **Number of Employees** \$ Payroll County 298 \$3,085,803.09 \$368,522 Harrison Washington 133 \$1,685,575.10 \$240,592 Crawford 47 \$446,992.20 \$29,881 478 \$5,218,370.39 \$638,995 Totals